



## 2025 FlagShipMD Real World Testing Plan

### GENERAL INFORMATION

**Plan Report ID Number:** 20241015fla

**Developer Name:** FlagShipMD LLC

**Product Name(s):** FlagShipMD

**Version Number(s):** 7

**Certified Health IT Product List (CHPL) ID(s):** 15.05.05.1496.FLAG.01.00.0.191218

**Developer Real World Testing Plan Page URL:**

<https://www.flagshipmd.com/flagshipmdnew/web/Company/ehrCertification.jsp>

### JUSTIFICATION FOR REAL WORLD TESTING APPROACH

- This plan will cover FlagShipMD's approach to Real World Testing for our ambulatory care client base.
- Data will be gathered primarily in an automated fashion using database queries and logs. Where that is not possible, we will engage clients to gather the data in a direct approach.
- Each criterion will have between one to two metrics defined to showcase how the criterion is being used in real clinical scenarios. The number of customers used for each criterion as well as applicable timeframe will be defined as part of each metric.
- The main care settings used throughout this testing is the ambulatory care setting including multispecialty practices, community health centers and primary care organizations.
- No supported specialty types will be excluded from data collection and metric calculation.
- Success will be defined by our ability to highlight how each of these criteria is being used by providers in real patient care.



## STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) STANDARDS UPDATES

<b>Standard (and version)</b>	NA
<b>Updated certification criteria and associated product</b>	NA
<b>Health IT Module CHPL ID</b>	NA
<b>Date of ONC ACB notification</b>	NA
<b>Date of customer notification</b>	NA
<b>Conformance method and measurement/metric(s)</b>	NA

## MEASUREMENT(S)/METRIC(S) USED IN OVERALL APPROACH

### *Description of Measurement/Metric*

#### § 170.315(b)(10) EHI Export

<b>Measurement/Metric</b>	<b>Description</b>
Count of single patient export files created during a 3-month timeframe.	A requirement of § 170.315(b)(10) Electronic Health Information export is that a sub-set of users can create export file(s) of a single patient's electronic health information (EHI) without developer assistance. We will use database records to count the number of single patient exports successfully completed during the specified timeframe.

### *Associated Certification Criteria*

#### § 170.315(b)(10) EHI Export

<b>Measurement/Metric</b>	<b>Associated Certification Criteria</b>	<b>Relied Upon Software (if applicable)</b>
Count of single patient export files created during a 3- month timeframe.	§ 170.315(b)(10) EHI Export	NA

### *Justification for Selected Measurement/Metric*

#### § 170.315(b)(10) EHI Export

<b>Measurement/Metric</b>	<b>Justification</b>
Count of single patient export files created during a 3-month timeframe.	This demonstrates our EHR's ability to export single patient files containing all of their EHI. This metric will also provide information on the demand for this capability.



*Care Setting(s)*

Care Setting	Justification
Ambulatory	FlagShipMD supports most specialties in ambulatory care. All specialties have access to FlagShipMD technology that allows for clinical documentation, care coordination, external reporting, transmission to public health agencies, and electronic interactions with third parties.

*Expected Outcomes*

*§ 170.315(b)(10) EHI Export*

Measurement/Metric	Expected Outcomes
Count of single patient export files created during a 3- month timeframe	Real World Testing will demonstrate the ability of organizations to create single patient EHI export files in accordance with the 170.315(b)(10) criterion. The expected outcome is that the count will be non-zero. However, we do expect low counts as we anticipate that organizations will continue to use their previously existing mechanisms for exporting single patient data, including interoperability methods or manual.

**SCHEDULE OF KEY MILESTONES**

Key Milestone	Care Setting	Date/Timeframe
Finalize Real World Test Plan and Submit to the ONC-ACB	Ambulatory	Q4 2024
Identify Clients for Participation where applicable	Ambulatory	Q1 2025
The queries that will be used are developed and validated with internal data, client systems and/or transactions	Ambulatory	Q1 2025
Data collection and/or observation from client systems	Ambulatory	Q2 2025
Validation and analysis of data and metrics created	Ambulatory	Q2 2025
Report created and submitted to ONC-ACB	Ambulatory	Q1 2026



## ATTESTATION

*The Real World Testing plan must include the following attestation signed by the health IT developer authorized representative.*

*Note: The plan must be approved by a health IT developer authorized representative capable of binding the health IT developer for execution of the plan and include the representative's contact information.<sup>ii</sup>*

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

Authorized Representative Name: Mani Nallapillai

Authorized Representative Email: mani@flagshipmd.com

Authorized Representative Phone: 904-302-6160

Authorized Representative Signature:

Date: 10/15/2024

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<sup>i</sup> Certified health IT continues to be compliant with the certification criteria, including the required technical standards and vocabulary codes sets; certified health IT is exchanging EHI in the care and practice settings for which it is marketed for use; and EHI is received by and used in the certified health IT. (85 FR 25766)

<sup>ii</sup> <https://www.federalregister.gov/d/2020-07419/p-3582>